

**RESOLUTION NO. 2015-\_\_\_-\_\_\_R**

**A RESOLUTION TO DISCONTINUE THE USE OR  
PURCHASE OF ANY GPS TRACKING SYSTEM  
SERVICES ON ANY CITY VEHICLES FOR THE CITY OF  
TONTITOWN, ARKANSAS.**

**WHEREAS**, the City Council has determined it necessary to discontinue the use or purchase of any GPS tracking system or service on city vehicles.

**NOW, THEREFORE, BE IT THEREFORE RESOLVED** by the City Council of the city of Tontitown, Arkansas:

Section 1: That the use or purchase of any GPS tracking system or service on vehicles owned by the city of Tontitown shall be discontinued immediately.

Section 2: That the Mayor and Recorder are hereby authorized and directed to execute any and all documents necessary to effectuate this purpose.

**PASSED AND APPROVED** this 6<sup>th</sup> day of January, 2015.

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PAUL COLVIN, Mayor

ATTEST:

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ALICIA COLLINS, City Recorder/Treasurer



7391 Lincoln Way  
Garden Grove, CA 92841  
Sales Office: 800-500-6009

### Teletrac Subscriber Agreement

EMAIL: contract@teletrac.net  
FAX: 888-831-2312  
www.teletrac.net

Type of Order: New Business Price Book: 2011 3 Year SaaS Contract Billing Frequency: Quarterly Account #

#### SUBSCRIBER INFORMATION

Order Date: 8/19/2013	P.O. Number: ST20130826A	Address: 235 E. Henri De Tonti Blvd.			
Bill to (Name on Invoice): City of Tontitown	City: Tontitown	State: AR	ZIP: 72770	Country: US	
Attention: Jack Beckford	Signer's Email Address: mayor@tontitown.com				
Accounts Payable Email Address:	Telephone:				

#### DATA, SOFTWARE AND ADDED VALUE OPTIONS

Monthly subscription billing and contract term shall commence at time of equipment installation or at 14 days from date of shipping. Subscription billing includes customer usage of equipment, location and data communication costs, usage of software and applicable support services. The first payment will be taken upon shipment of equipment.

Quantity	Part #	Description	Rate per Unit	Term of Contract (Months)	Extended Charge
1	310	Premier Service	\$ -	36	\$ -
5	381	Teletrac Universal Premium Fleet Card MasterCard	\$ -	36	\$ -
5	1109	Fleet Director 9 - Professional Edition with Standard In-Vehicle Unit	\$ 29.99	36	\$ 149.95
Total Monthly Subscription Charge Before Tax					\$ 149.95

#### EQUIPMENT

Quantity	Part #	Description	Rate per Unit	Extended Charge
				\$ -
Total Equipment Purchase Charge Before Tax				\$ -

#### INSTALLATION

Quantity	Part #	Description	Rate per Unit	Extended Charge
Total Installation Charge Before Tax				

#### SUMMARY

Installation Address (if multiple ship to locations apply, complete additional ship to schedule)		Applicable Taxes to be calculated at time of invoicing	
Address:	City: State: ZIP:	Equipment & Services (3 Months)	\$ 449.85
Special Instructions: (ALL CUSTOM AND INTEGRATION WORK MUST BE SIGNED OFF BY TELETRAC MANAGEMENT) Add FD Alerts		Payment Option Credit	\$ -
		Installation Charge	\$ -
		Setup Fee	\$ 95.00
		Total Down Payment Due	\$ 544.85

#### IMPORTANT - READ BEFORE SIGNING

By signing below, the Customer agrees to purchase from Teletrac Inc the services detailed above on the terms detailed above all according to Teletrac's Standard Terms and Conditions available online at: <http://www.teletrac.com/terms-of-service/> which cover important issues such as intellectual property rights, termination, liability and title. This Subscription and Services agreement and the Standard Terms and Conditions form the contract between the parties which they intend to be bound by and are collectively referred to as the "Agreement". Hard copies of Teletrac's Standard Terms and Conditions are available and will be provided to the Customers upon specific request. Further, by signature below, the signatory represents that he/she (a) is an authorized representative of the Customer, (b) has the authority to legally and financially commit the Customer, (c) has had the opportunity to seek advice as to its legal rights from legal counsel, and (d) has read and understood or has had sufficient opportunity to read and understand all of the Agreement. This Agreement supersedes all previous and contemporaneous communications, representations or agreements, written or oral relating to Teletrac Inc services. Teletrac Inc's failure to object to any additional or different provisions proposed by Customer shall not constitute a waiver of any term or condition in this Agreement, nor constitute acceptance of any such Customer's terms and conditions.

Customer Name:	Title:	CAR:	Metro:
By (signature):	Date: 8-28-13	By (signature):	Date:
Name: (print)		Rep Name: (print) Casey Dugan	

4105205  
8/28/13.

3:12pm

### GPS Rollout Site Info

**Please complete the information below in preparation for the GPS Rollout for your Division/Branch location. Please type info directly into this form.**

## Site Info

Site Name	City of Tarrant	Site Primary Contact	
Site Address	201 E. Henderson Blvd	Primary Contact Cell Phone	
City/State/Zip	Springdale TX 75762	Site Backup Contact	
Vehicles available M-F 9am - 5pm	YES( ) NO( )	Backup Contact Cell Phone	
If no, please provide detailed availability	We have one officer that works nights so tell me when you will get her		

[illegible]

\* Vehicle List Form herein does not apply to National Accounts.

Please print and complete this form and fax to Orders at (888) 831-2312 or email to [orders@teletrac.com](mailto:orders@teletrac.com)

# Order Shipping Instructions

[Click Here to Return to Order #175868](#)

City of Tontitown - 530 - &lt;#317658&gt; [Order #: 175868] - New - 8/29/2013 \*Pending\*

[Add New](#)

Ordered Parts						
Added	By	QTY	Part #	Description	Shipped	By
8/29/2013	Ngoc Le	5	359-0001-FA	Fleet Director Alert		
8/29/2013	Ngoc Le	1	359-0090	Fleet Director eClient 9.0		
8/29/2013	Ngoc Le	1	999-7603	Premier Service		
8/29/2013	Ngoc Le	5	700-0014	TM470_V6 Package		

**Instruction ID: 129208****Vehicle Name:**

**Ship To:** City of Tontitown  
c/o Jack Beckford  
235 E. Henri De Tonti Blvd.  
Tontitown, AR 72770

**Task ID:****Phone:** (479) 790-3480**Unit Type:** TM470\_V6**Quantity:** 5**PTO:** ☐**Actual Install Date:****No Vehicle List:** ☐**Tracking Number:****Carrier:****Comments:****Date:** 8/29/2013 11:24:14 AM**Approved to** ☐**Ship:****By:** Ngoc Le[Edit](#)[Delete](#)

## City Clerk

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**From:** City Clerk  
**Sent:** Thursday, January 15, 2015 9:07 AM  
**To:** Steven Williams (swilliams@teletrac.com)  
**Subject:** FW: City of Tontitown [ ref:\_00D60JrI7.\_50060j9C4P:ref ]

I never received a reply, can you help me out with the below question?

THanks

Alicia Collins  
Recorder/Treasurer  
City of Tontitown  
(479) 263-9217

-----Original Message-----

From: City Clerk  
Sent: Wednesday, January 7, 2015 3:49 PM  
To: 'Steven Williams'  
Subject: RE: City of Tontitown [ ref:\_00D60JrI7.\_50060j9C4P:ref ]

I might have missed if but is there a way out of this contract or a pay off? If so can you explain it to me?

Thanks

Alicia Collins  
Recorder/Treasurer  
City of Tontitown  
(479) 263-9217

-----Original Message-----

From: [noreply@salesforce.com](mailto:noreply@salesforce.com) [<mailto:noreply@salesforce.com>] On Behalf Of Steven Williams  
Sent: Wednesday, January 7, 2015 3:32 PM  
To: City Clerk  
Subject: RE: City of Tontitown [ ref:\_00D60JrI7.\_50060j9C4P:ref ]

Hello Alicia,

Please see attached for your contract request.

We trust this answers your initial query, if you have any further questions please let me know. We will now close case #00305280.

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Additional To: [clerk@tontitown.com](mailto:clerk@tontitown.com)  
CC: [CustomerSupport@teletrac.com](mailto:CustomerSupport@teletrac.com)  
BCC: [swilliams@teletrac.com](mailto:swilliams@teletrac.com)  
Attachment:

Subject: RE: City of Tontitown [ ref:\_00D60JrI7.\_50060j9C4P:ref ]  
Body:  
Hello Alicia Collins

Thank you for the email. Ticket # 00305280 has been opened for you.

We are looking into your inquiry/issue. You will be contacted shortly by your Customer Support Representative.

If your inquiry/issue requires immediate attention or you would prefer to communicate via phone, please call us at 800-ITS-HELP and reference your ticket # 00305280.

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From: City Clerk [<mailto:clerk@tontitown.com>]  
Sent: Wednesday, January 07, 2015 6:06 AM  
To: .Customer Support  
Subject: City of Tontitown

Can you tell me if there is a contract in place between our City and Teletrac for the GPS Tracking Devices?

THanks

Alicia Collins  
Recorder/Treasurer  
City of Tontitown  
(479) 263-9217

Steven Williams  
Customer Support Representative  
Teletrac®, Inc  
Direct – 800-487-4357  
[CustomerSupport@teletrac.com](mailto:CustomerSupport@teletrac.com)

[www.teletrac.com](http://www.teletrac.com)  
1-800-TELETRAC