



Tontitown Water Utility  
201 E Henri de Tonti Blvd  
Post Office Box 127  
PH# 479-361-2700  
E-Mail [billing@tontitownar.gov](mailto:billing@tontitownar.gov)

Date: \_\_\_\_\_

### TEMPORARY SERVICE AGREEMENT

The TWU may from time to time temporarily install service without requiring a deposit. Such service will be granted for limited periods of time and only under specific circumstances. Payment for any and all water, wastewater, or sanitation service associated with the location is the responsibility of the customer. This service is available for vacant properties only.

Multi-rental property owners with good credit history with the TWU, or if a new customer, provide a good credit reference from another utility, may sign a deposit waiver agreement (APPENDICIES: Deposit Waiver Agreement) in lieu of placement of a deposit. The owner must furnish and maintain an updated list of rental properties eligible for such a waiver. It is the obligation of the owner to keep Utility Billing and Collections department notified of changes in rental status of the subject properties.

Multi-residential or commercial units under construction by the same contractor may also qualify. To qualify for this waiver, such owners must have good credit with the TWU, or if a new customer, provide a good credit reference from another utility, may sign a deposit waiver agreement in lieu of placement of a deposit. The customer must furnish and maintain an updated list of units under construction eligible for such a waiver. It is the obligation of the contractor to keep Utility Billing and Collections department notified of changes in status of the subject properties

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_